

Hi Mark

I just wanted to send you an email to express our appreciation, particularly to you, Emmy and Ross, for the wonderful night we all had at our Social Club do on Saturday night,. I've had nothing but good comments from the guests regarding the quality of food and level of outstanding service. Not only that, but it was so refreshing to have you and all your staff so friendly and approachable.

I would like to apologise for my lack of payment of the deposit. Baby brain! I didn't realise that I'd forgotten to pay it and Emmy was very diplomatic and friendly about it all while we arranged for the full payment to be charged to the credit card we provided.

In all, I can't praise you and your team enough for the wonderful evening. Thank you also for the kind and generous gesture of the bottle of Marchand & Burch. I'm very much looking forward to celebrating with that in a couple of months' time!

Many of our staff have commented that they look forward to returning to Zafferano, and I, for one, am looking forward to an amazing summertime lunch and perhaps a crepe or two. 😊

Thank you once again, and I look forward to seeing you all again in the future.

Sincerely,
Tiana

Tiana Horlock

Personal Assistant
Galvins Plumbing Supplies